

2008 King County AIMs High Performance Scorecard

Our Vision—leading the region in shaping a better tomorrow. King County aims to enhance our region's quality of life and support economic vitality by effectively providing high-quality, cost-effective, valued services to our customers. The King County AIMs High Performance Scorecard is designed to help answer the question: "How effective are county services?"

About King County

King County provides regional services—including property assessments, public transit, sewage disposal, the county jail, sheriff and select court services, elections, public health services, and regional parks—to all residents of the county. In unincorporated communities, King County additionally provides many local services, such as building permits, solid waste disposal, and roads. Other local services in unincorporated communities are provided by fire, water, library and hospital districts that operate independently of county government.

Strategic Direction

The county is developing its first countywide strategic plan to help guide policy and budget decisions over the next five years. The plan will reflect the priorities of residents, business and service partners, employees, and elected leaders and provides the opportunity to collaboratively develop the vision for the future of King County government. Once developed, the plan will help ensure that King County services reflect residents' priorities, values and expectations.




The measures in this report are only a fraction of those monitored and reported by King County. These measures represent the diversity of county services and were included based on input from a group of county residents.

Selected Demographics	2007	2008
Population: King County	1,861, 300	1,884, 200
Population: unincorporated area	368, 300	341, 150
Median household income (est)	\$68,200	\$68,800
Unemployment rate	3.7%	4.3%





Turn the page to learn about King County's performance. For more performance results, go to your.kingcounty.gov/aimshigh






Natural Resources

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Reduction in King County government's greenhouse gas emissions	<i>This measure reflects annual reductions in greenhouse gas emissions compared to 2000 emissions levels.</i>		≥3%	>3%
Percent of chinook salmon restoration projects completed	<i>By 2016, King County is committed to completing 136 habitat restoration projects identified in the chinook salmon recovery plans.</i>		11%	29%
Percent achievement of permit requirements in wastewater, stormwater, and solid waste facilities	<i>Performance requirements for transfer stations, landfills, and storm and wastewater facilities are detailed, complex, and critically important for protecting the health of our environment and our public health and safety.</i>		97%	100%

Built Environment




MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Percent of county roads with pavement in satisfactory condition	<i>King County regularly maintains and overlays pavement to keep roads in good condition, prevent potholes, and provide a safe driving surface.</i>		85%	80%
Percent of county bridges that are fully functional	<i>King County increases the percentage of fully functional bridges by systematically replacing, rehabilitating, or repairing deficient bridges.</i>		68%	68%
On-time bus performance, Metro Transit	<i>Ensuring that buses arrive and depart on schedule is key to maintaining high quality service.</i>		76%	80%
Building permit timeliness	<i>Timeliness standards are set in county code. Processing building permits quickly minimizes delays and expenses.</i>		90%	90%

Public Health




MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Medic One cardiac arrest survival rate	<i>One of the desired results of the county's Medic One program is to improve cardiac arrest patients' survival. This rate is among the highest in the nation.</i>		49%	40%
Percent of children enrolled in CHLD Profile immunization registry	<i>The registry consolidates childhood immunization records, informing medical providers about a child's immunization needs.</i>		58%	50%
Percent of eligible children enrolled in the Children's Health Initiative	<i>The county seeks to enroll eligible children in public insurance programs to ensure they get preventive care.</i>		32%	29%

For more information see our performance Web site at your.kingcounty.gov/aimshigh



Law, Safety and Justice

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Law enforcement response time for critical calls	<i>This measure shows the number of minutes that it takes King County Sheriff personnel to respond to dispatch where there is an existing and obvious threat to the safety of persons.</i>	NA	3.98	NA
Timely answering for 911 calls	<i>King County monitors how quickly its 911 call center answers calls and the proportion of 911 calls answered within the 10 second national standard.</i>		92%	90%
Percent of criminal cases resolved within established timeframes	<i>This measure illustrates Superior Court's performance in resolving criminal cases in a timely fashion. Criminal cases are expected to be resolved within nine months.</i>		91%	100%
Percent of jailed adults with mental illness who reduce their involvement with the criminal justice system	<i>This measure shows how recovery support services provided to current and former jail inmates helps reduce recidivism.</i>		70%	70%

Economic and Community Vitality

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Job retention rate of employment program clients	<i>This measure shows the job retention rate of clients served by programs aimed at increasing employability for disadvantaged low-wage earners, at-risk youth, ex-offenders, and dislocated workers.</i>		86%	86%
Percent of emergency or transitional housing clients moving to more stable housing	<i>King County provides a variety of services to improve housing stability, which is an important step toward the county's goal of ending homelessness.</i>		75%	70%
Number of affordable housing units funded	<i>This measure shows the county's funding contribution to the provision of affordable housing units.</i>		4,134	3,517

Accountability and Transparency

MEASURE	EXPLANATION	RESULTS	ACTUAL*	TARGET
Animal care and control	<i>This measure shows the euthanasia rate of animals at King County Animal Care and Control shelters relative to the number of live animals handled by the agency.</i>		21%	20%
Discrepancies per million ballots received	<i>This measure reflects the county's reconciliation and accounting efforts for each election.</i>		10	<50

PERFORMANCE LEGEND



Meeting target



Within 10% of target



Not within 10% of target

Targets are set by county management. Targets are generally based on historical performance, comparisons with other jurisdictions where appropriate, management expectations, or relevant regulatory or industry standards.

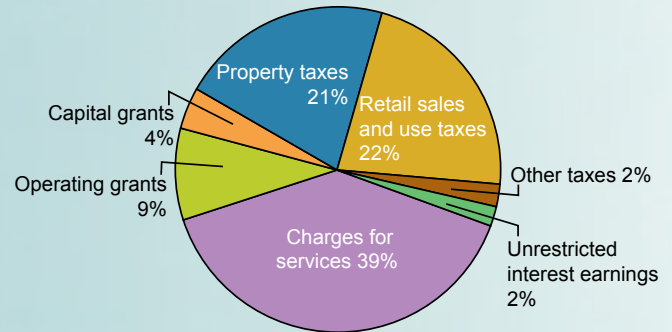
**The actuals reported are the most current available, typically for the calendar year ending in 2008.*

King County Financial Information

King County Revenues (in thousands)

Revenues	2007	2008
Charges for services	\$1,077,956	\$1,120,040
Operating grants	\$235,986	\$261,055
Capital grants	\$98,754	\$121,414
Property taxes	\$499,339	\$599,583
Retail sales and use taxes	\$606,846	\$626,761
Other taxes	\$69,356	\$57,297
Unrestricted interest earnings	\$59,066	\$57,747
Total revenues	\$2,647,303	\$2,843,897

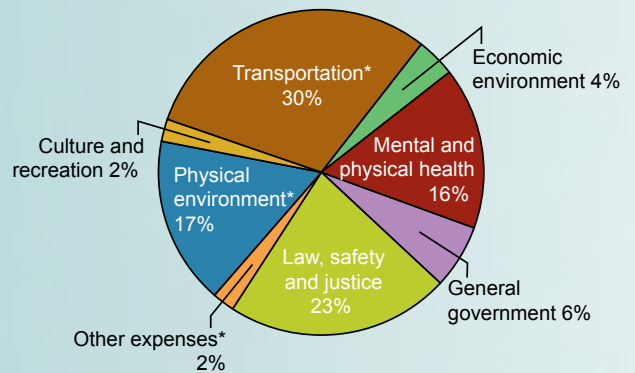
2008 King County Operating Revenues



King County Expenses (in thousands)

Expenses	2007	2008
General government	\$95,864	\$168,271
Law, safety and justice	\$544,838	\$580,105
Other expenses*	\$61,324	\$58,995
Physical environment*	\$422,386	\$437,896
Culture and recreation	\$50,100	\$56,285
Transportation*	\$710,325	\$798,583
Economic environment	\$94,555	\$99,839
Mental and physical health	\$381,286	\$421,355
Total expenses	\$2,360,678	\$2,621,329

2008 King County Operating Expenses



*Includes both business and government expenses.

The above information reports unaudited financial data from the county's Comprehensive Annual Financial Report (CAFR), which is prepared according to the Generally Accepted Accounting Principles. The Washington State Auditor's Office anticipates completion of the CAFR's audit by year-end 2009.

For all county funds, revenues exceed expenses due to additional revenue collection for debt payments and capital costs not charged to expenses. The county also receives donations of capital assets like infrastructure that are recorded as revenue with no offsetting expense.

We Want To Hear From You

Do you like this report? Do you believe it should include any other information? Please let us know by contacting Michael Jacobson at 206-263-9622 or michael.jacobson@kingcounty.gov.

Have a question about county services? Please call 206-296-0100 for more information or visit kingcounty.gov.

Want more information on how King County is doing and our strategies moving forward? See our performance Web site at your.kingcounty.gov/aimshigh

